

Sample Equipment Policy

Azulle may, at its discretion, provide sample products to customers for evaluation, testing, or proof-of-concept purposes. Sample equipment is provided to support technical validation and commercial decision-making and is not intended for long-term deployment or resale.

This policy defines the conditions under which sample equipment is issued, used, returned, and, where applicable, charged.

Sample Eligibility and Purpose

Sample equipment is provided solely for evaluation of compatibility, performance, or suitability with a customer's intended application. Sample units may differ from production units in configuration, packaging, or accessories and are not guaranteed to reflect final commercial specifications.

The provision of sample equipment does not constitute a commitment regarding future pricing, availability, or commercial terms.

Sample Charges

Ownership and Responsibility

Unless otherwise agreed in writing, all sample equipment remains the property of Azulle. Customers are responsible for the proper handling, safeguarding, and use of sample equipment while it is in their possession and for ensuring that the equipment is used in accordance with Azulle's published specifications.

Customers assume responsibility for any loss, damage, or misuse of sample equipment while in their possession.

Return Expectations and Accessory Charges

Packaging Requirements

Customers are responsible for properly packaging sample equipment for return. If the original retail packaging is not available, the customer must ensure that the equipment is securely packaged to prevent damage during transit. Azulle will not provide new retail packaging for returned sample units.

Non-Return or Extended Use

Failure to return sample equipment upon request may result in the customer being invoiced for the full commercial value of the unit and any associated accessories. Extended use of sample equipment beyond the agreed evaluation period may also result in invoicing unless otherwise approved by Azulle in writing.

Warranty and Support for Samples

Sample equipment is provided on an "as-is" basis unless otherwise stated in writing. Technical support for sample units is limited to evaluation assistance and basic hardware functionality guidance. Sample units do not carry the same warranty coverage as commercial production units unless explicitly stated in writing.

Policy Acceptance

By accepting sample equipment from Azulle, the customer acknowledges and agrees to the terms of this Sample Equipment Policy. Azulle reserves the right to update or modify this policy at any time.